

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Annunciation Heights

## High Levels of Total Trihalomethanes (TTHM)

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On October 22, 2020, we were notified that our system exceeds the maximum contaminant level (MCL) for Total Trihalomethanes (TTHM). The MCL is 80 ug/L. The average level over the last year was 100.2 ug/L.

NOTE: This advisory is NOT related to COVID-19. The Centers for Disease Control and Prevention (CDC) has stated that the “Virus that causes COVID-19 has not been detected in drinking water.” For additional information on COVID-19 and drinking water, you can refer to the Colorado Department of Public Health and Environment’s website: <https://covid19.colorado.gov>.

### What does this mean? What should I do?

- **You may want to use an alternative drinking water supply (e.g. bottled). If you have specific health concerns, consult your doctor.**

**COVID-19 may represent an immediate health threat for high-risk people (i.e., over the age of 60 or people with chronic health conditions like heart, lung, kidney disease, or diabetes). High-risk populations should consult with their doctor about the relative risk of drinking tap water versus potential exposure to COVID-19 by purchasing bottled water. If you choose to use an alternative water source, consider purchasing bottled water from a company that delivers directly to your home or install a home treatment or point-of-use system (e.g., reverse osmosis system).**

**If you must leave your home to seek an alternative water source, such as to go to the store to purchase bottled water, due to the risk of COVID-19 exposure, we recommend that you practice social distancing. This includes staying six feet away from other people, wearing a protective face covering (e.g., surgical mask, homemade mask, bandana, scarf, etc.), and considering using credit cards, debit cards, or insta-pay services instead of cash for your purchases.**

**Additionally, please continue to follow good hygiene practices. For example, when you return from the store, wipe down any containers with soap and water and thoroughly wash your hands for at least 20 seconds. To minimize possible COVID-19 exposure, please try to limit the number of trips out of your home.**

- Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### **What is being done?**

- Annunciation Heights Water System has been operating under historically abnormal conditions during the Coronavirus Pandemic. The system continued to operate the full facility for an extremely low number of people as required by the state to operate with safe distance causing an unusual reduction of water usage through the system. This low usage is most likely the cause of the elevated Disinfection By Product, TTHM, as there has been no recent predisposition to this type of exceedance at this facility. Annunciation Heights has flushed the water system, taken some of the cabins offline, and is being careful to keep enough water running through the system to prevent this from happening again.

We anticipate resolving the problem by **December 7, 2020**. For more information, please contact **Vanessa Mancill** at [vanessa.mancill@awws.org](mailto:vanessa.mancill@awws.org) or **970-494-1610**, or **425 John Deere Dr., #5, Fort Collins, CO 80524**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: Annunciation Heights - CO-0235185  
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